

VIP Agreement

A VIP Energy Savings Agreement is M.A. William's maintenance program for your heating and air conditioning systems. By becoming a **VIP** customer, you will be provided with a precision tune up every six months that will help to extend the life of your equipment. Along with the precision tune ups, you will receive many other benefits all year long as part of the program. One System agreement is \$164 per year. Multi-System discounts available upon request.

Precision Tune Up Procedures:

- Clean and adjust burner assembly
- Clean ignition assembly
- Monitor refrigerant pressure
- Monitor water levels for geo loop
- Monitor water pressure for geo loop
- Test starting capabilities
- Test safety controls
- Clean or replace air filters*
- Clean and adjust blower components
- Measure for correct airflow
- Tighten electrical connections
- Measure volts/amps
- Lubricate all moving parts
- Clean evaporator coil if accessible
- Clean condenser coil
- Clean condensate drains
- Measure temperature difference

Benefits:

- \$59.00 diagnostic rate for Residential Property (\$30 savings per visit) / \$99 diagnostic rate for Commercial
- **15% discount on repairs (parts and labor)**
- **Exclusive 2-year warranties on repairs for Residential properties; 1-year warranty on Commercial properties. Requires continuous membership in VIP program to qualify for 2-Year Warranty**
- **Priority customer status**
- **24 hour response time for service**
- Lower utility bills
- Extended equipment life
- Fewer repairs
- Improved capacity
- **Never an overtime charge**
- **Agreement is transferable**
- Monthly payment options

Please take a moment to review the information and consider signing up for our **VIP** program. With regular maintenance to your equipment, you can prevent most future repairs and help to extend the life of your system. Please call our office at **804-230-7240** at your earliest convenience! We look forward to hearing from you and servicing all of your heating and air conditioning needs!

(Customers are responsible for monthly filter changes)

Replacement filters provided by customers



M.A. Williams Proud To Be Recognized As:

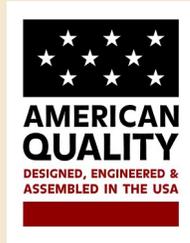


BBB Rating: A+

Why Have a V.I.P?

- Most people spend 60-90% of their time indoors. **(ALA) American Lung Association**
- Indoor air is found to be up 70 times more polluted than outdoor air. **(EPA) Environmental Protection Agency**
- One out of six people who suffer from allergies do so because of the direct relationship to the fungi and bacteria in air duct systems. **(Total Health & Better Health Magazine)**
- Most commercially purchased fiberglass filters are only 7% efficient in stopping dirt, dust, pollen, etc., passing through it. **(ASHRAE)**
- Children are more likely than adults to be affected by polluted indoor air; they breath faster, inhale more air per unit of body weight and are closer to the ground where conditions are higher **(Dept. of Consumer Affairs)**

M.A. Williams Supports York:
Built in the U.S.A.



Energy Savings Agreement



V.I.P

- 9 out of 10 system failures are caused by dirt and dust. **(LSSES) Louisiana Cooperative Extension Service**
- A build up of .042 inches of dirt on a heating or cooling coil can result in a decrease in efficiency of 21% **(EPA) Environmental Protection Agency**
- Clean Systems restore capacity and lessen running time. Translation: savings on monthly heating/cooling bills **(LSSES) Louisiana Cooperative Extension Service**
- The elderly, asthmatics, and people with breathing problems, allergies, and lung diseases are also likely to be more sensitive to pollutants **(Dept. of Consumer Affairs)**



INSTALL CONFIDENCE.

(804) 230-7240

www.MAWilliamsDrainCleaning.com

M.A. WILLIAMS
DRAIN CLEANING & PLUMBING
heating & cooling